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# Cybersecurity

Asset managers in the crosshairs

30 September 2015

Andy Harbison Director – IT Forensics Lead Grant Thornton Ireland

# Agenda

- introduction
- what is the problem?
- how should you respond?







# Introduction





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## Focus

ft.com > companies > financials >

## **Financial Services**

Home	World ~	Comp	anies	Markets *	Globa	I Economy *	Lex ~
Energy ~	Financials •	Health ~	Industrials •	Luxury 360	Media	Retail & Consumer -	Tech 🗸

May 10, 2015 11:48 am

# US government warns hedge funds pose cyber risk

Stephen Foley in Las Vegas



## IM Guidance Update

APRIL 2015 | No. 2015-02

#### CYBERSECURITY GUIDANCE

The Division has identified the cybersecurity of registered investment companies ("funds") and registered investment advisers ("advisers") as an important issue. Both funds and advisers increasingly use technology to conduct their business activities and need to protect confidential and sensitive information related to these activities from third parties, including information concerning fund investors and advisory clients. This guidance update highlights the importance of the issue and discusses a number of measures that funds and advisers may wish to consider when addressing cybersecurity risks. Because of the rapidly changing nature of cyber threats, the Division will continue to focus on cybersecurity and monitor events in this area.







## Regulator

FINANCIAL TIMES Monday 25 May 2015

### NEWS

# Ireland reviews cyber security of fund houses

#### CYBER CRIME

Central bank has begun carrying out on-site inspections

#### ATTRACTA MOONEY AND MADISON MARRIAGE

reland's financial watchdog has launched a review of the cyber security policies and procedures of asset managers, amid fears that the investment industry has been painfully slow to tackle the threat of cyber crime. of businesses. They were chosen randomly from those who had responded to a questionnaire about cyber security sent out by the regulator last month.

Last year the Bank of England warned that UK financial services companies were underestimating the danger of cyber attacks. It said financial companies tended to view cyber threats as a technical problem, rather than an issue that requires board-level attention.

Mr Huggins agrees. He believes asset managers have tended to focus on low-level Fidelity Investments joined a list of 15 financial institutions attacked by hackers last summer. The attack was believed to be related to the breach suffered by JPMorgan, the US investment bank, which potentially exposed the names, addresses, telephone numbers and emails of 76m households. In-house trading algorithms, the life blood of quantitative hedge funds and high-frequency traders, are also being targeted by cyber criminals wanting to sell them on to unscrupulous traders. Security experts say there has been a spate of targeted attacks aimed at stealing the code that underlies trading strategies, as hack-

ers home in on financial companies' intellectual property.

Security company Kroll has observed three recent cases, Ernest Hilbert, head of cyber investigations for Europe, the Middle East and Africa, told PTfm in February. "We have seen cases of the source code for algorithms being stolen. In two of the cases we were able to find the bad guy and stop him before he could share it on the web," he said.

FTfm | 5

The Central Bank of Ireland's on-site inspections are expected to be finished by the end of june.

Attracta Mooney is a senior reporter on Ignites Europe, an FT news service





# What is the problem



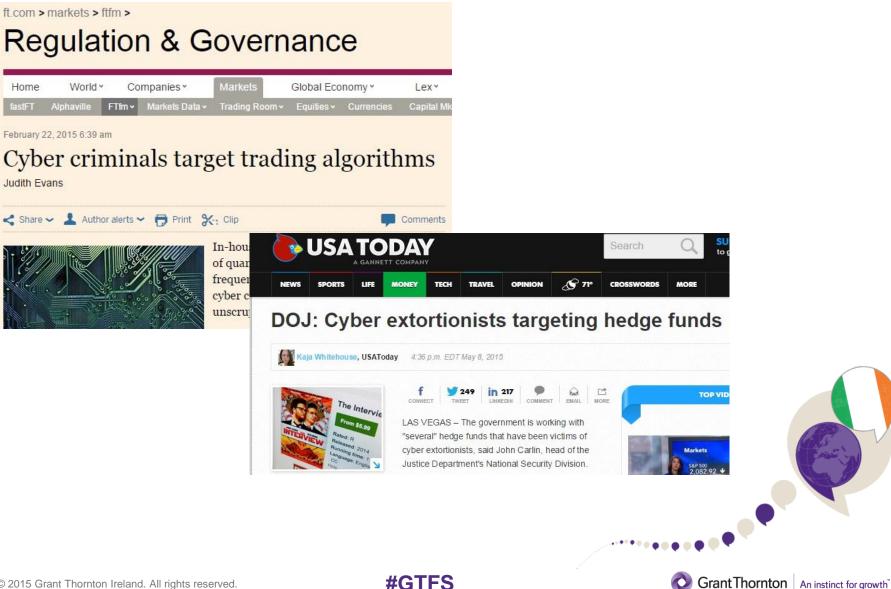




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# **Increasing issues**



## Impact

Rogue employees Data breaches	Financial crime	Financial loss	Drop in share price	Cyber security demonstrates <b>regulatory</b>
Theft of customer information Intellectual	Reputational damage	Reduced shareholder value	Lack of customer trust	compliance and good- governance <u>and</u> is expected by
property theft Denial of service	Regulatory fines	Loss of competitive advantage	Operational downtime	customers, partners and shareholders





.....

## Sutton's Law



William F. "Willie" Sutton

"When diagnosing a problem, one should first consider the obvious"

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Cressey's fraud triangle

# Motivation



# Rationalisation

## Opportunity = knowledge + privilege + liberty



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# What is Cybersecurity

# Cybersecurity is the ability to protect or defend an organisation's online systems and technology from attack

# $\mathbf{R} = \mathbf{T} \times \mathbf{V} \times \mathbf{C}$

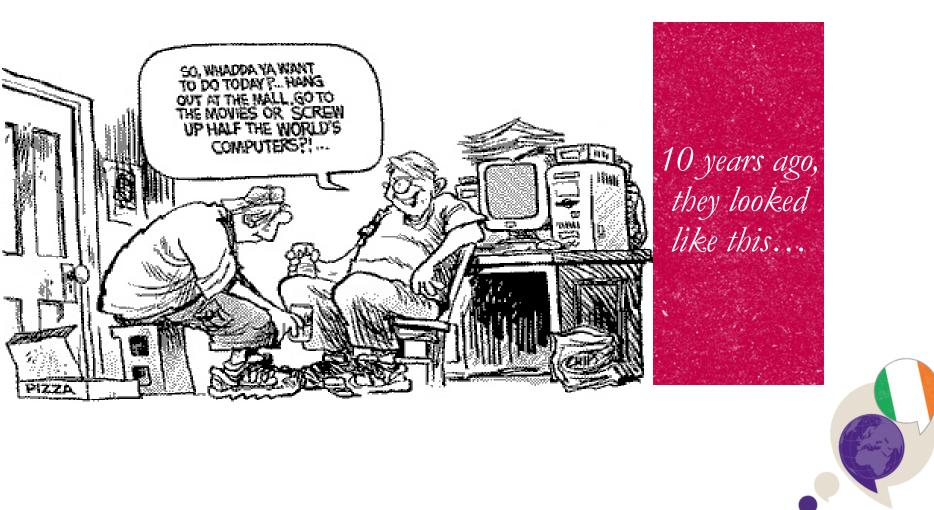


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## The bad guys have changed...











"Do you think now that we're doing fewer illegal things we can scale back the legal department?"









## Carbanak – the biggest bank heist ever

# The greatest heist of the century: hackers stole \$1 bln

🛗 February 16, 2015 🛛 💄 Alex Drozhzhin 🛛 🚞 Featured Post, Malware, News, Security, Threats

Advanced Persistent Threats, or APTs, are a pet subject for infosec experts to talk about, as such attacks usually employ the most sophisticated hacker tools. However, for common folks such threats are of no interest whatsoever.











# Denial of service for cash





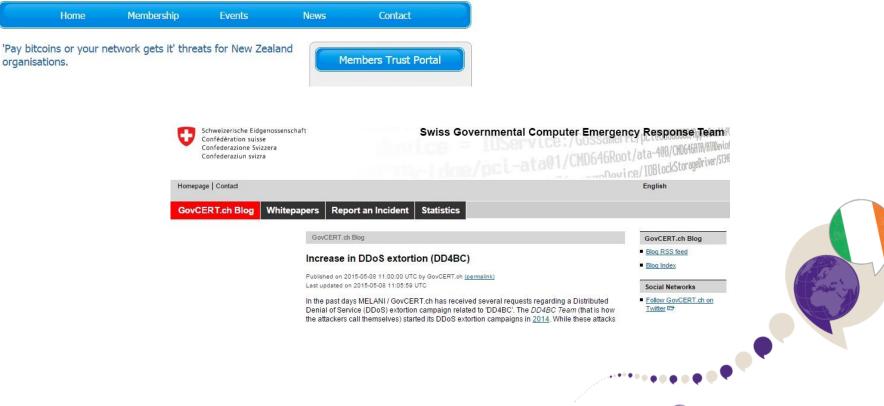




## DD4BC – the professionals



#### Improving the cyber security posture of New Zealand







Hello,

To introduce ourselves first:

https://blogs.akamai.com/2014/12/dd4bc-anatomy-of-a-bitcoin-extortion-campaign.html

http://bitcoinbountyhunter.com/bitalo.html

http://cointelegraph.com/news/113499/notorious-hacker-group-involved-in-excoin-theft-owner-accuses-ccedk-of-withholding-info

Or just google "DD4BC" and you will find more info.

Recently, we were DDoS-ing Neteller. You probably know it already.

So, it's your turn!

<site> is going under attack unless you pay 20 Bitcoin.

Pay to 18NeYaX6GCnibNkwyuGhGLuU2tYzbxvW7z

Please note that it will not be easy to mitigate our attack, because our current UDP flood power is 400-500 Gbps, so don't even bother.

Right now we are running small demonstrative attack on your server. Don't worry, it will stop in 1 hour. It's just to prove that we are serious.

We are aware that you probably don't have 20 BTC at the moment, so we are giving you 48 hours to get it and pay us.

We do not know your exact location, so it's hard to recommend any Bitcoin exchanger, so use Google.

Current price of 1 BTC is about 250 USD.

IMPORTANT: You don't even have to reply. Just pay 20 BTC to 18NeYaX6GCnibNkwyuGhGLuU2tYzbxvW7z - we will know it's you and you will never hear from us again. We say it because for big companies it's usually the problem as they don't want that there is proof that they cooperated. If you need to contact us, feel free to use some free email service.

But if you ignore us, and don't pay within 48 hours, long term attack will start, price to stop will go to 50 BTC and will keep increasing for every hour of attack.

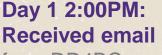
ONE MORE TIME: It's a one-time payment. Pay and you will not hear from us ever again!







# Irish financial services organisation targeted



from DD4BC seeking €6,000 in 24 hours to avoid systems outage

### Day 1 4:00PM: Systems offline

after large flood of traffic. Attack stops after 5 minutes.

## Day 1 6:00PM: Datacentre

provider says it will take 3 days to put defences in place

## Day 2 2:00PM: Further email

from DD4BC extending deadline by 24 hours





www.safeskyhacks.com/Forums/showthread.php?39-Top-10-DDoser-s-(Booters-Stressers)

### lide Your IP address If you are going to DDOS others, above is the Cheapest VPN I can find.This will block incoming DDos attacks, protect your own connection, and keep you anonymous Online

- Free Skype Beta Resolver - http://www.iSkypeResolve.com - Make Thousands of Dollars Online - https://www.cpagrip.com

### Top 10 Booters

#1: Network Stresser - http://Networkstresser.com (120GB/seconds)(Skype Resolver)(Stop Button)(Strongest Ever)(Admin's Choice)

#2: PowerStresser- http://powerstresser.com (80GB/seconds)(Skype Resolver)(Good Staff)(Powerful)(Accepts Credit Cards)

#3: EchoStress- http://echostresser.com (Max Time)(Best for Xbox)(Very Powerful)(Skype Resolver)

#4: FinitBoot- http://finitboot.com (Very Powerful)(Best for Xbox)(Max Time)(Cheap)

#5: ExoStress- http://exostress.in (Strong Power)(Up For 4 Years)(Easy Site)

#6: Layer4- http://layer-4.com (Decent Power)(Friendly Staff)

#7: IP Stress Test - http://ipstresstest.com (Max Time)

#8: Legion Booter - http://legion.cm (Strong)

#9: IDDos Stresser - http://iddos.net (Hard Hitting)

#10: Avenge Stresser - www.avengestresser.com/ (Great Price)

How Do I use It?

Register and Log In!!





# Cyber extortion in Irish banking

## **YOUR COMPUTER HAS BEEN LOCKED!**

This operating system is locked due to the violation of the federal laws of the United States of America! (Article 1, Section 8, Clause 8; Article 202; Article 210 of the Criminal Code of U.S.A. provides for a deprivation of liberty for four to twelve years.)

Following violations were detected:

Your IP address was used to visit websites containing pornography, child pornography, zoophilia and child abuse. Your computer also contains video files with pornographic content, elements of violence and child pornography! Spam-messages with terrorist motives were also sent from your computer.

This computer lock is aimed to stop your illegal activity.

#### To unic Your Personal files are encr CryptoLocker You have Your personal files encryption produced on this computer: photos documents, etc. Encryption was produced using a unique public k You mus generated for this computer. To pay t To decrypt files you need to obtain the private key. located The single copy of the private key, which will allow to decrypt the OK (if yo on a secret server on the Internet; the server will destroy the ke 0M specified in this window. After that, nobody and never will be ab files... Private key will be To obtain the private key for this computer, which will automatica destroyed on files, you need to pay 1.00 bitcoin (~299 USD). 1/6/2015 12:53:45 PM You can easily delete this software, but know that without it, you will never be able to get your original files back. Disable your antivirus to prevent the removal of this software. Time left For more information on how to buy and send bitcoins, click "Pay with Bitcoin" 71:53:30 To open a list of encoded files, dick "Show files" Do not delete this list, it will be used for decryption. And do not move your files. Checking wallet. Received: 0.00 BTC Show files Pay with Bitcoin

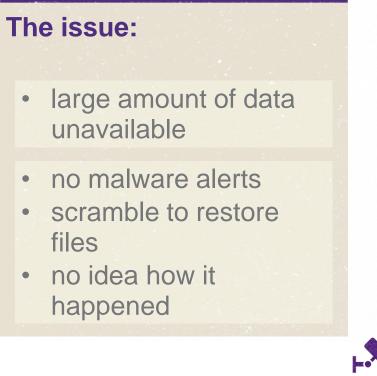


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FEDE

# Cyber extortion in Irish banking



## The response:

- forensic investigation
- malware identified as cryptolocker.E
- Anti virus did not identify it until 4 days after attack
- call centre staff member had clicked link while surfing for new furniture



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# Customer attacks in banking

## Malware based:

- emails from known individuals
- forwarded from CFO to controller
- €900,000 transferred in 8 hours

## **Social engineering:**

- grooming of finance staff
- 8-9 month lead time
- helpful demeanour
- £600,000 in one incident in Northern Ireland

# ATM

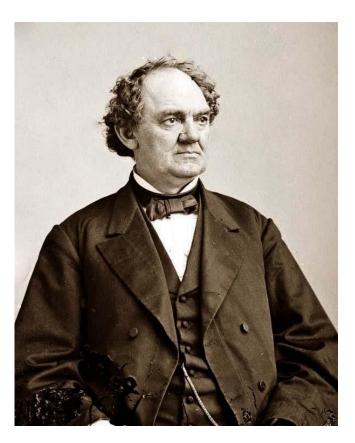
# Corporate customers increasingly aggressive in recovery





Social engineering...

# "There's a sucker born every minute"



Phineas T. Barnum



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# Phishing etc.

Phishing Pharming Vishing Spear Phishing Trojan Phishing Baiting











# "Old fashioned" credit card theft

# Gardai focus on eastern Europe in credit card fraud investigation



PUBLISHED 17/11/2013 | 01:00 f 💟 👯 🖾 Share

THE GARDA fraud squad has joined international police forces in trying to track down the gang that stole credit card and bank details of tens of thousands of Irish people.

#### Earn €75 Per Week Online

**Maeve Sheehan** 

Watch Full Episodes

Companies Pay You For Your Opinions It's Easy, Free & Fun. Earn Now! surveycompare.net Turn Your Computer into a TV! Watch with TelevisionFanatic™ Now www.televisionfanatic.com Ads by Google

Detectives investigating the audacious theft of personal details of customers began making inquiries through Interpol and Europol's dedicated cyber crime unit following one of the biggest personal security breaches in the history of the State.

Suspicion is now centring on eastern European cyber hackers, as investigators focus inquiries abroad.

Informed sources revealed that the hacking is believed to have occurred on October 18 when hackers broke into the database of a marketing firm, Loyaltybuild in Co Clare.

The crime was not detected until October 25, giving ample time for the criminals to make use of the 376,000 credit card details stolen from the database.

News of the breach broke only last week, when the firm, Loyaltybuild, which is based in Ennis, Co Clare, confirmed that it had been targeted in what it called a sophisticated criminal attack.

Loyaltybuild runs loyalty holiday deals for customers of some of Ireland's biggest retailers and insurers.









Home Buy CC CC Orders Buy Dumps Dump orders Checker Tickets

### CC

Bulk Orders - Low Prices!

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Number	Туре	Name	Country	City	Phone	Mail	DOB	Price	Select
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645450	DISCOVER	CHC Note	US	-	Y	N	Y	405	G
371527	AMEX	2 diseases	US	(0.4000	Y	N	Y	40\$	
64688C	DISCOVER	Dates and by	US	ī	Y	N	Y	405	
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645857	DISCOVER	6 Beachart	US	100 (7160)	Y	N	Y	40S	0
371198	AMEX	C Malanger	US	Parland, MR.	Y	N	Y	40\$	
534248		Garden M.	US	Appropriate All	Y	Y	Y	40S	0
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# Simple data theft: *Typical scenario*



Member of staff obtains a job with a competitor / organisation in the same sector

Copies data accessible to them onto a USB Pen / web-mails via Gmail / copies it to Dropbox etc.

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Does something stupid so the theft is detected.

Motivation? - Stupidity, Greed, Anger.





## Data theft

- USB "pen" or "thumb" drive
- portable hard drive.
- MP3 Players, digital cameras, Memory cards, PDAs

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- CD/DVD.
- E-mail
- Web-mail
- printing
- remote access.





# Data theft risk factors

- sudden resignation/departure of staff
- departure of staff to commercial competitors
- departure of staff to start their own business or other enterprises
- staff with access to sensitive data involved in disciplinary or relationship issues
- staff leaving under redundancy
- staff in personal relationships with persons in competing organisations
- staff in personal relationships with journalists
- companies undergoing financial or industrial relations problems.





# Hacking – there's nothing like advertising!



HACKERS

## Xbox Live back online, PlayStation Network still down after apparent hack attack



Published December 26, 2014 · FoxNews.com 🛛 📫 655 🈏 1288 🌩 2224 🖂 🛱





More from Fox News

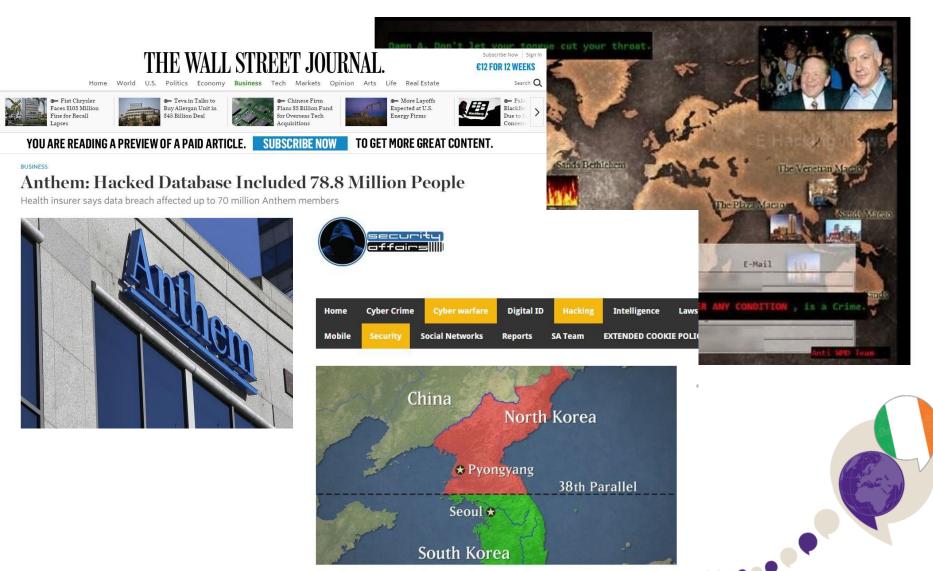


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# **Political hacking**



Hackers hit South Korea also spread spyware to steal military

secrets



## Personal data theft

## **CVSphoto.**com

We have been made aware that customer credit card information collected by the independent vendor who manages and hosts CVSPhoto.com may have been compromised. As a precaution, as our investigation is underway we are temporarily shutting down access to online and related mobile photo services. We apologize for the inconvenience.

Customer registrations related to online photo processing and CVSPhoto.com are completely separate from CVS.com and our pharmacies. Financial transactions on CVS.com and in-store are not affected.

Nothing is more central to us than protecting the privacy and security of our customer information, including financial information. We are working closely with the vendor and our financial partners and will share updates as we know more.

For more information, call 1-800-SHOP-CVS.



650,000 Paddy Power customers had data stolen in 2010 breach



( Thursday 31 July 2014 17.42



Customers who held accounts since 2010 or earlier have been affected by the breach

The office of the Data Protection Commissioner has said it is disappointed that Paddy Power failed to report a major data security breach that occurred in 2010.

In a statement this afternoon, it said the breach should have been reported in line with best practice.

It said that an investigation into the incident was continuing and further recommendations from the office to Paddy Power would result.

The incident, in which details relating to more than 600,000 Paddy Power account



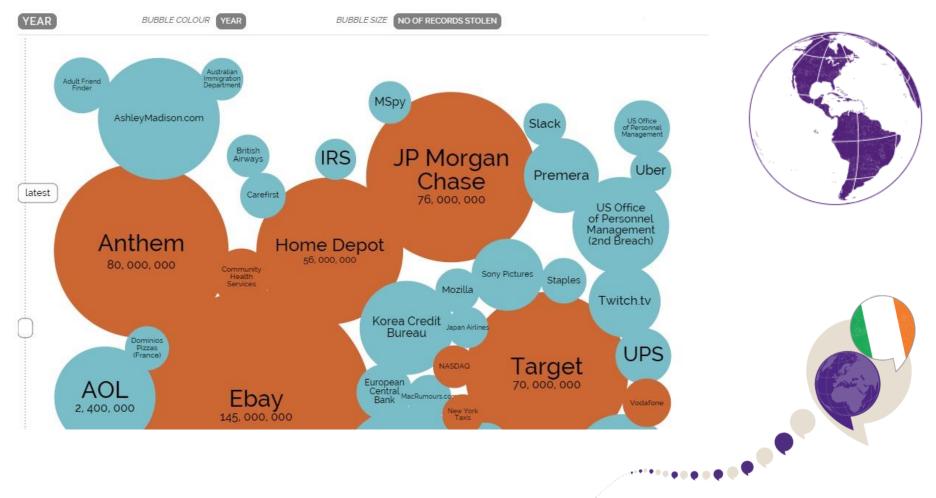




# But don't forget....

## World's Biggest Data Breaches

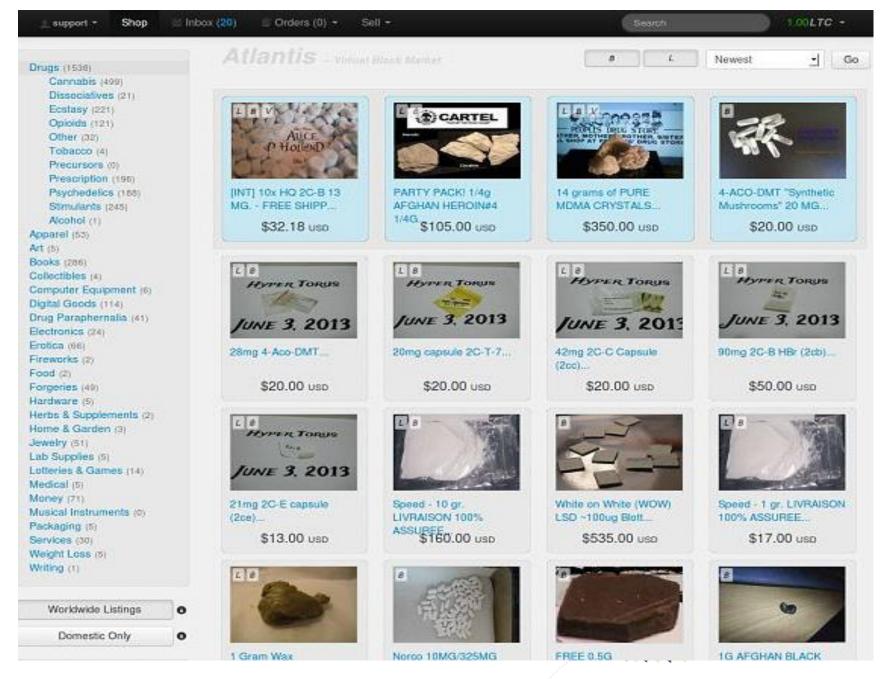
Selected losses greater than 30,000 records



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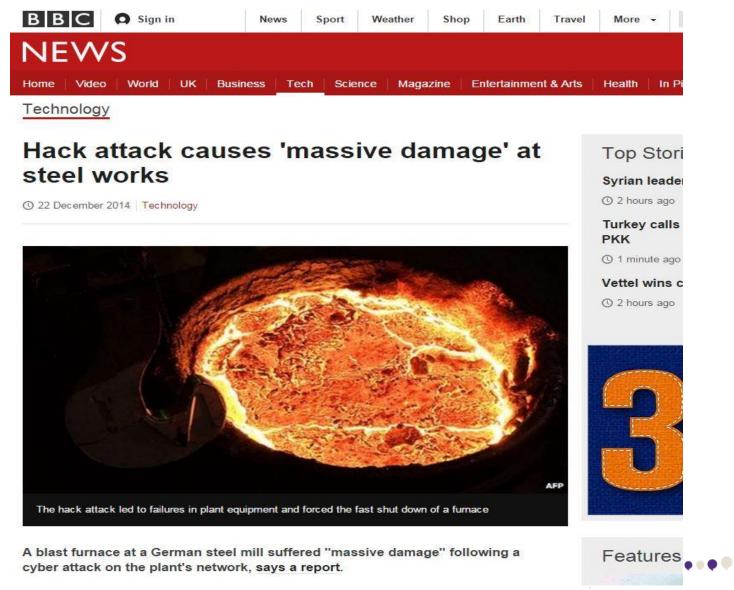


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Inbox (0/0)		Description	Shipping Table	Price	
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ANDY GREENBERG SECURITY 07.24.15 12:30 PM

## AFTER JEEP HACK, CHRYSLER RECALLS 1.4M VEHICLES FOR BUG FIX



ACTIVELY PROTEC YOUR NEW DEVIC

> **Norton** by Symantec

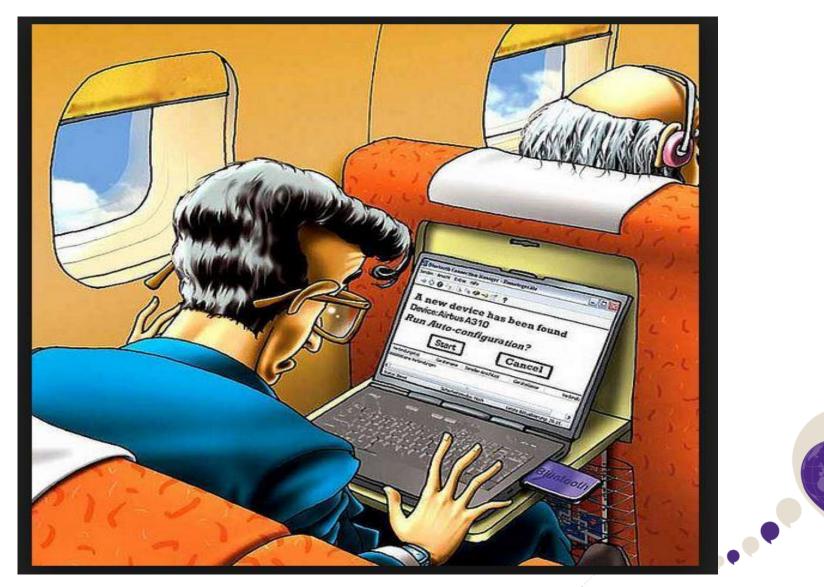
**ACTIVATE NORTON** 

## LATEST NEWS

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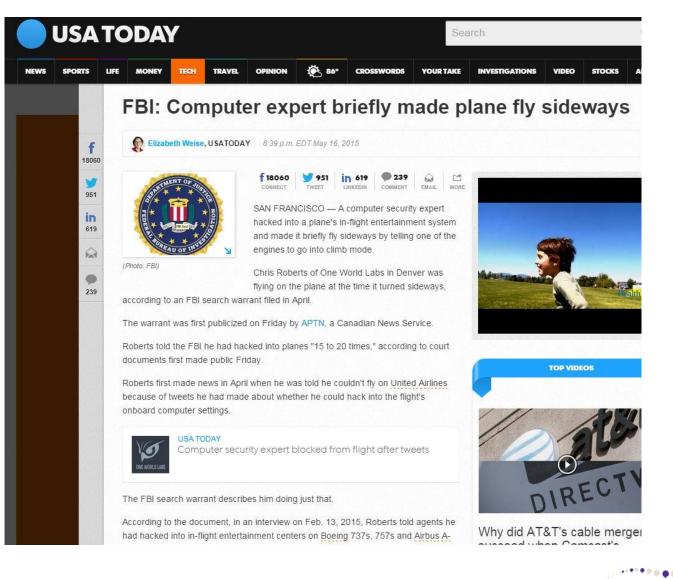




















# How should you respond







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# What are the SEC saying?

## Assess:

- information and technology used
- threats and vulnerabilities
- controls and processes
- governance and management

## Develop cyber security strategy:

- access control
- encryption
- data loss
   prevention
- monitoring
- backups
- incident response plan

## Implement:

- polices
- procedures
- training







# Central Bank of Ireland themed reviews

## Approach:

- questionnaires
- on site assessment
- fund managers
- investment firms
- stockbrokers
- banking next

## Focused on:

- risk management
- board awareness & involvement
- cyber policies and procedures
  - access management









# Cyber security areas of concern

Roles and responsibilities are clearly defined	Mar (KR	vernance, Risk App nagement level rep (I/KPI) and cover <b>c</b> i <b>dents and breach</b>	orts are in place yber security	Formal risk acceptance and insurance covers unmitigated risks			
The company complies with relevant regulation/ legislation	artic	cies & standards culate and support pany's <b>cyber</b> curity objectives	Effective assurance of control design and operation in place, especially for controls based at third parties				
Incident managem processes and business continuity exercises include cyber security	ent	Information Asset Register is in place	Awareness 'Human firewall' training in place	Certifications to meet the company's cyber security requirements			



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# Cyber security organisation focus areas

### Prepare

- Cyber security risk and threat assessment
- Security process or technical assessments
- Security policy development
- Third party cyber security assurance

### Protect

- Security architecture
- Security technology implementation
- Security process design and implementation
- Identity and access management
- Privacy and data protection
- Data classification
- Enterprise application integrity
- Business continuity and disaster recovery
- Penetration testing

### React

- Security operations and monitoring
- Security and data breach incident response

## Change

- Security program strategy and planning
- Security governance
- Security awareness





# Questions & feedback







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