

People and Change Consulting

Stakeholder engagement and communications

Stakeholders, both internal and external, can affect or be affected by an organisation's actions, objectives or policies, and can have a significant impact on the success or failure of a particular initiative or outcome. Different stakeholders have different interests, priorities and needs. Having an improved approach to engagement can help stakeholders to understand what an organisation aims to achieve and more importantly gets them to care about it. This is achieved through the development of strong working relationships, creating tailored engagement activities and devising effective communication messages aligned to the needs of each stakeholder grouping.

At Grant Thornton, our engagement and communications specialists help our clients to devise a strategy and plan that enables the right messages to get to the right people at the right time, in an engaging way. We work closely with our clients to:

- develop a robust communication and engagement strategy, tailored to the specific needs of the organisation;
- complete a thorough stakeholder analysis, including stakeholder identification and mapping. This process will help to identify any risks, obstacles and resistance within stakeholder groups, allowing the identification and implementation of appropriate remedial/mitigation actions;
- turn strategy into action by developing and implementing communications and engagement plans tailored to each stakeholder grouping;
- design highly engaging communication products using a multitude of mediums;
- develop a feedback loop which provides meaningful relevant feedback, enabling any risks and issues to be identified in a timely fashion and dealt with proactively;
- assist in event management and provision of administrative support; and
- provide communication and engagement toolkits, equipping client teams with a sustainable solution.

Engaging effectively with key stakeholders is crucial to ensure that an organisation's hard work and efforts are understood and endorsed by the people that matter most.

Why Grant Thornton?



Agile and adaptable

Our adaptable consultants can tailor tools and methodologies to adapt to the changing environment.



Collaborative culture

We collaborate across our team, the firm and with our clients to foster innovation, build partnerships and ensure shared decision making.



Proven track record

We have long established relationships with key leaders and have earned a reputation for consistently delivering to a high standard and exceeding client expectations.



Client focused

We discover what's important to you and make it important to us.

Key contacts

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